

Coordinated Incident Management Practices, Outreach, and Training

This project promotes coordinated, multi-agency incident management practices on the part of local agencies throughout the GCM corridor. Such practices can significantly improve the effectiveness of incident management, reducing traffic delay and secondary accidents. This project follows recommendations from the Traffic Incident Management Handbook published by the Federal Highway Administration (FHWA) that provides

guidance in establishing new incident management programs and improving current programs. The handbook recommends a program development approach that requires multi-agency/multi-jurisdictional consensus and focuses on problem solving. Many agencies in the GCM Corridor are familiar with the coordinated incident management practices promoted by the FHWA. How-



ever, these agencies may not fully utilize these practices due to the lack of upper level agency support and commitment. Usually, this is because personnel have not been formally trained in the practices, or because there are no formal opportunities to develop coordinated strategies with other agencies. There are also many agencies within the GCM Corridor that have yet to be exposed to the benefits of coordinated incident management.

This project includes formal GCM Coalition endorsement of the principles contained in the FHWA Traffic Incident Management Handbook, and the active promotion of these principles by local agencies through outreach, education and training activities.

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