

Corridor Wide 511 Hotline Strategies

This project consists of the initial step in the implementation of an integrated, GCM Corridor-wide traveler information hotline, namely, a study to identify and resolve institutional issues and identify a specific implementation plan. This project will identify a strategy for converting existing and planned traveler information telephone access numbers to a common three-digit number, 511. (The Federal Highway Administration is encouraging existing traveler information telephone line operations to convert to the standardized 511 number, providing inter-regional and interstate travelers the ability to access local traveler information using a single number nationwide.) A successful Corridor-wide 511 implementation would significantly improve the convenience of obtaining traveler information for both visitors and local commuters. The success of this project would also ensure the GCM Corridor's compatibility with the anticipated national 511 system.



Currently, there are eleven traveler information telephone numbers being used throughout the Corridor – five in Illinois, two in Indiana and four in Wisconsin. Each of these numbers is dedicated to a specific type of information like roadwork, road weather or transit information. This project is the first phase in integrating these systems, and consists of an analysis of the issues and options and will result in a recommendation for a specific implementation strategy. Illinois, Indiana, and Wisconsin will work together to develop plans for coordinated systems that will enable travelers to hear information from throughout the corridor.

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