

# *2008 ANNUAL REPORT*

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*March 11, 2009*

**CHICAGO TRANSIT AUTHORITY  
OFFICE OF INSPECTOR GENERAL**



## OIG Mission Statement

*The mission of the Office of Inspector General is to promote and ensure economy, efficiency, effectiveness, and integrity in the administration of the programs and operations of the CTA.*

## PEER REVIEW CONDUCTED SEPTEMBER 2008

- **Performed by American Public Transportation Association using 3 transit professionals (LA, DC and Atlanta)**
- **Tested for compliance with the Government Auditing Standards**
- **OIG found to be in full compliance with the Government Auditing Standards—the highest possible rating**
- **Certain aspects were found to be industry “best practices”**
- **Link to APTA’s report on CTA website:**

**[http://www.transitchicago.com/assets/1/office\\_of\\_inspector\\_general/peerreview20081117.pdf](http://www.transitchicago.com/assets/1/office_of_inspector_general/peerreview20081117.pdf)**

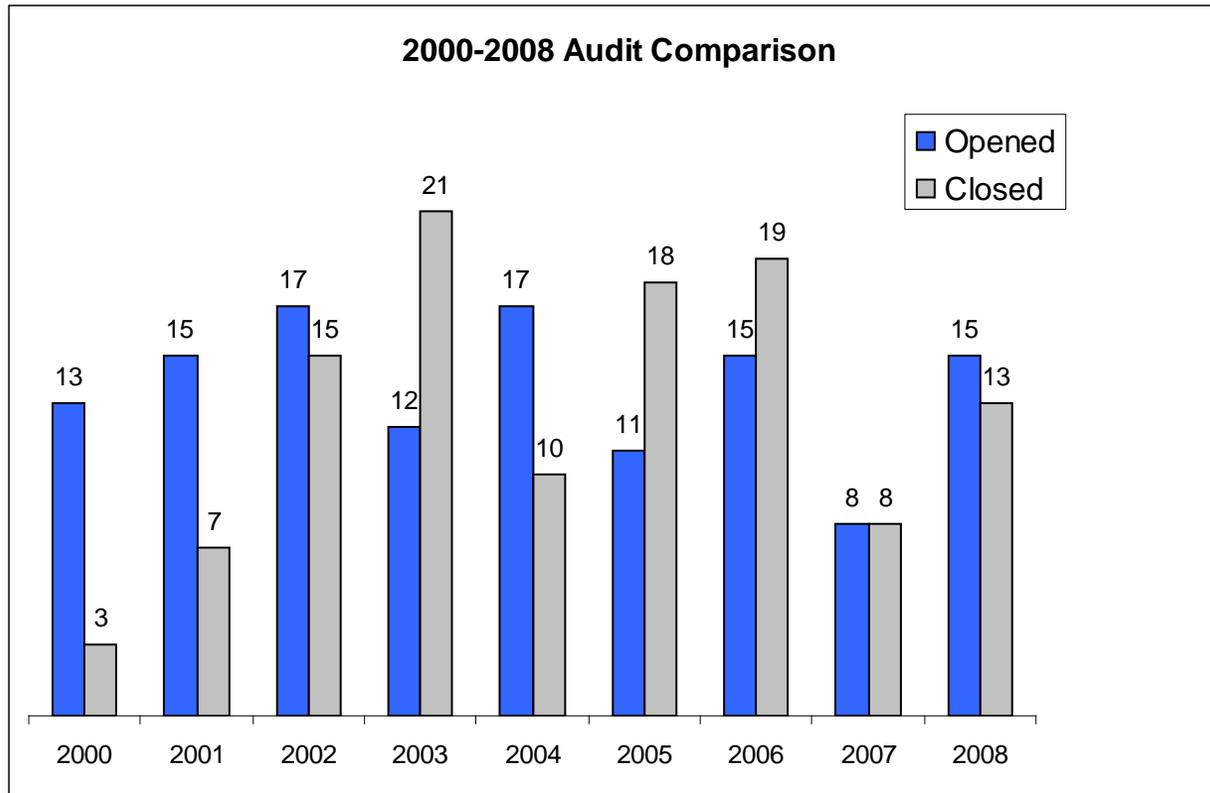


# Audit Highlights



- 13 Audits Completed
- 15 Audits Opened
- Areas reviewed included: Brown Line, Legacy Payroll Conversion, Express Vending Machines, Bus and Rail Car Cleanliness, Customer Parking Facilities, Fuel Purchase and Distribution Controls, and Controls Related to the Purchase of Electric Service.

# Audits/Initiatives 2000-2008



# Investigation Highlights



## FARE MEDIA THEFT BY VENDOR

- **CTA fare media vendor defaulted on payments to CTA for fare cards.**
- **CTA halted distribution of new cards to vendor.**
- **Vendor created 3 fictitious business identities which were approved as distributors of fare media.**
- **Vendor received additional fare media and defaulted on payments totaling over \$200,000.**
- **Vendor arrested and charged with felonies. Case pending.**
- **CTA seeking monetary recovery.**



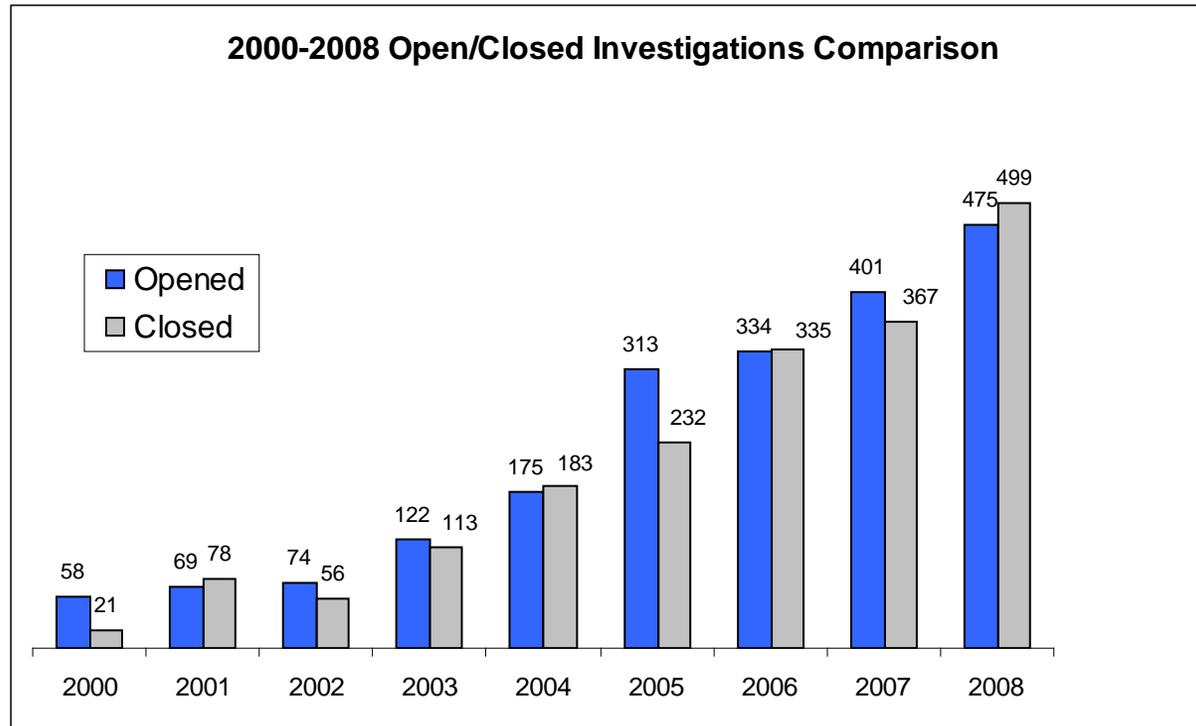


## ADMINISTRATIVE ACTIONS

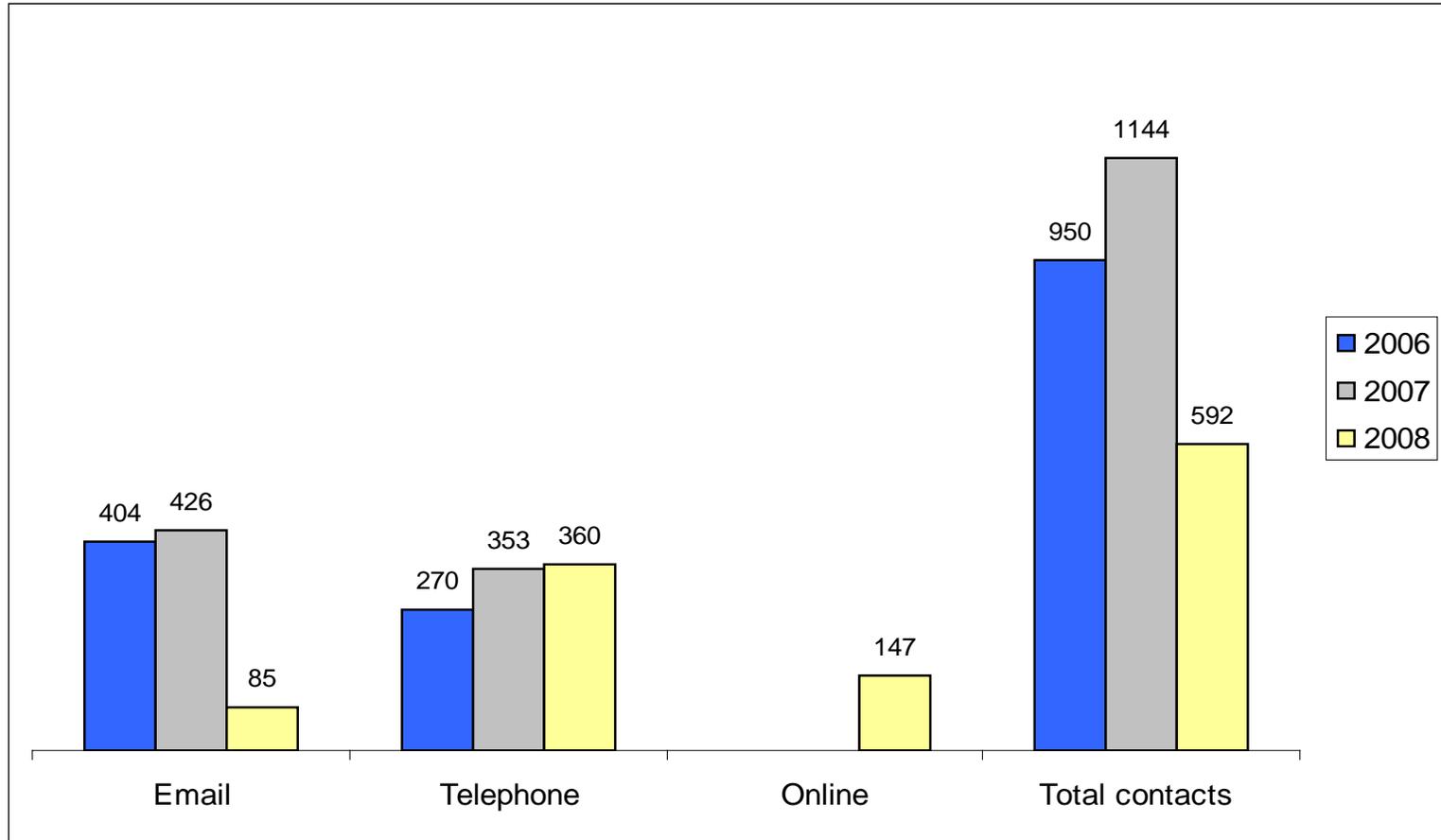
January 1– December 31

<b>Employee Discharges</b>	<b>37</b>
<b>Employee Suspension</b>	<b>5</b>
<b>Employee Retirements/Resignations</b>	<b>23</b>
<b>Employee Reprimands/Warnings</b>	<b>24</b>
<b>Contractor Debarments</b>	<b>3</b>
<b>Totals</b>	<b>92</b>

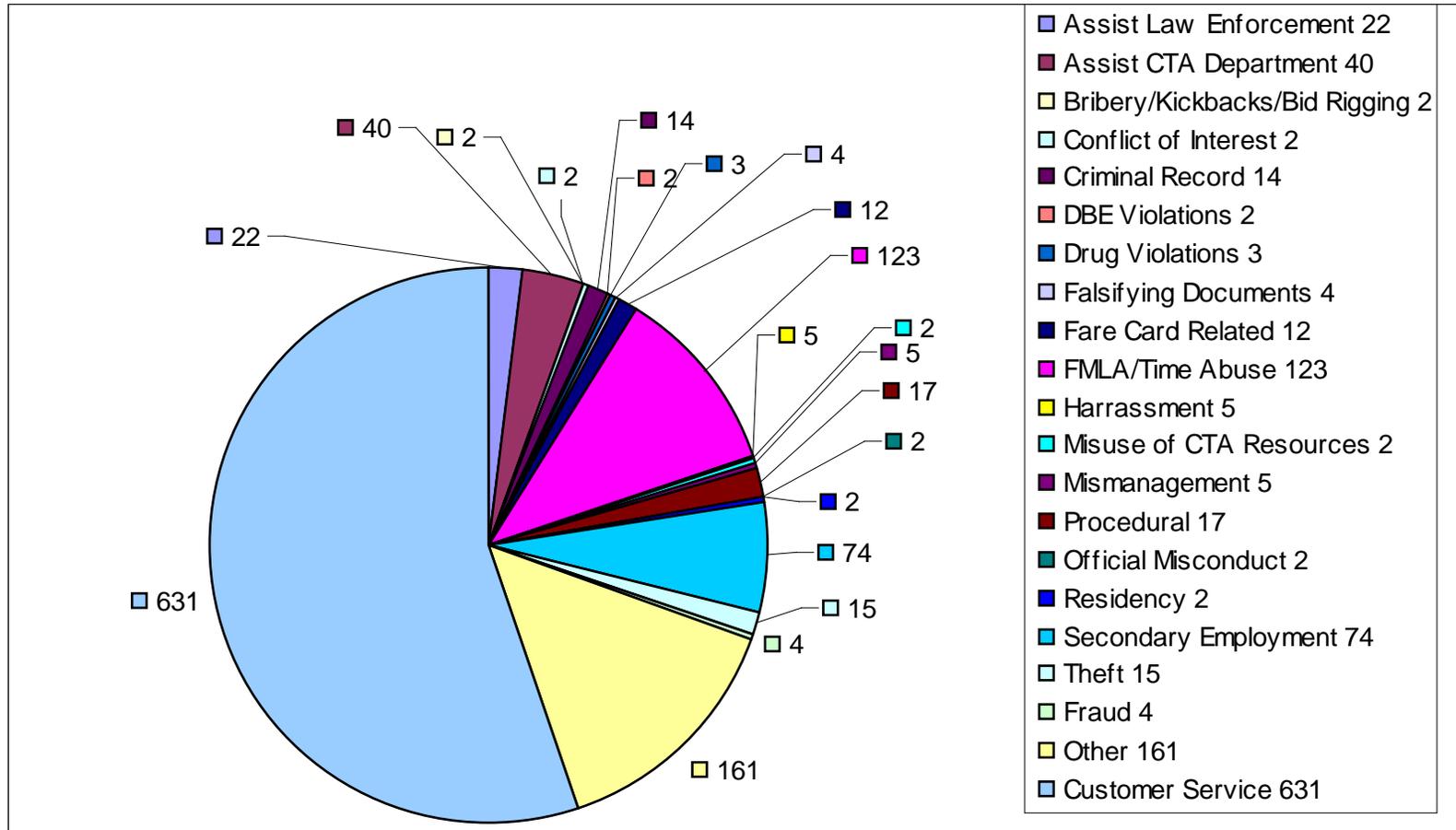
# Investigations 2000-2008



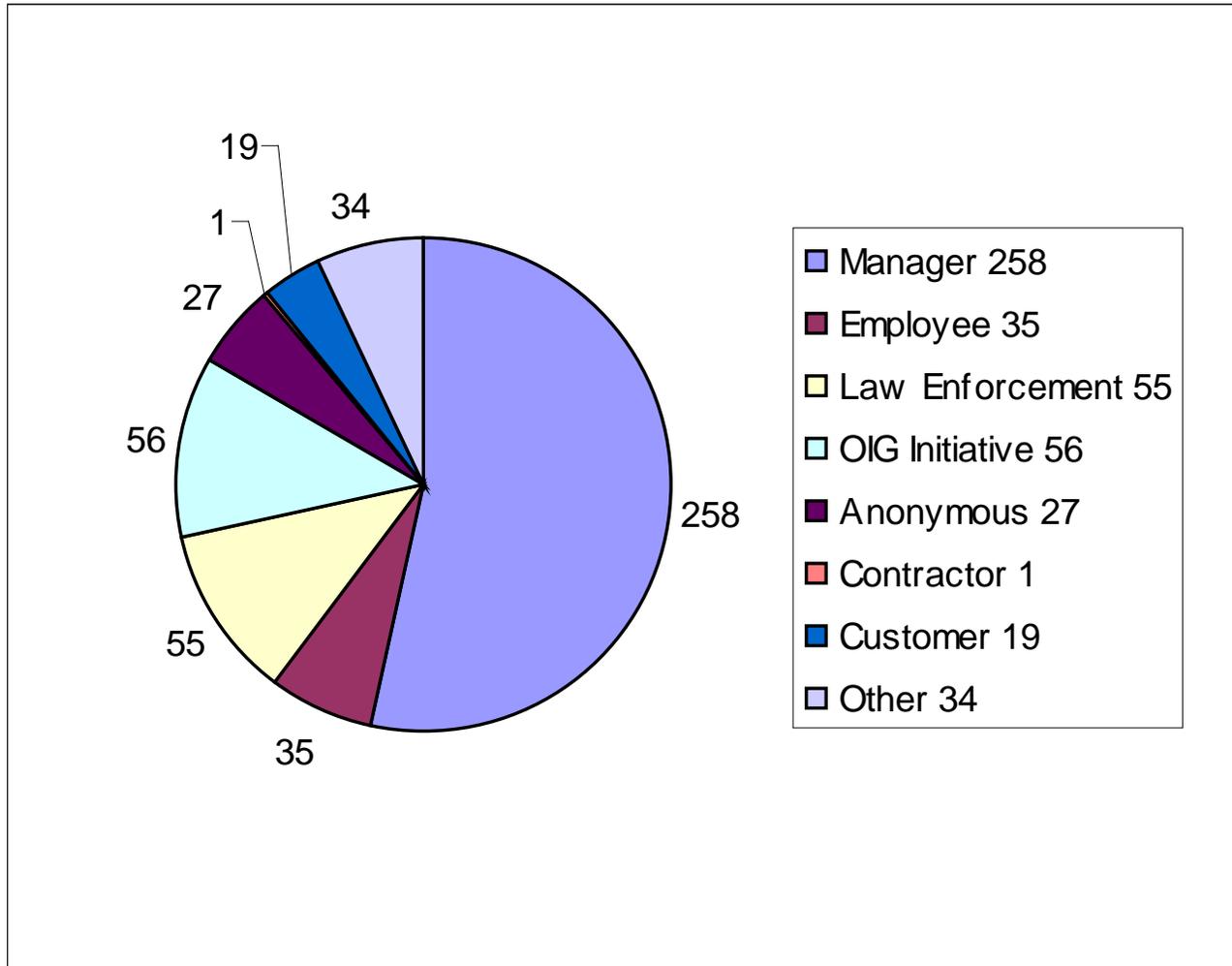
# Hotline Contacts-2006-2008



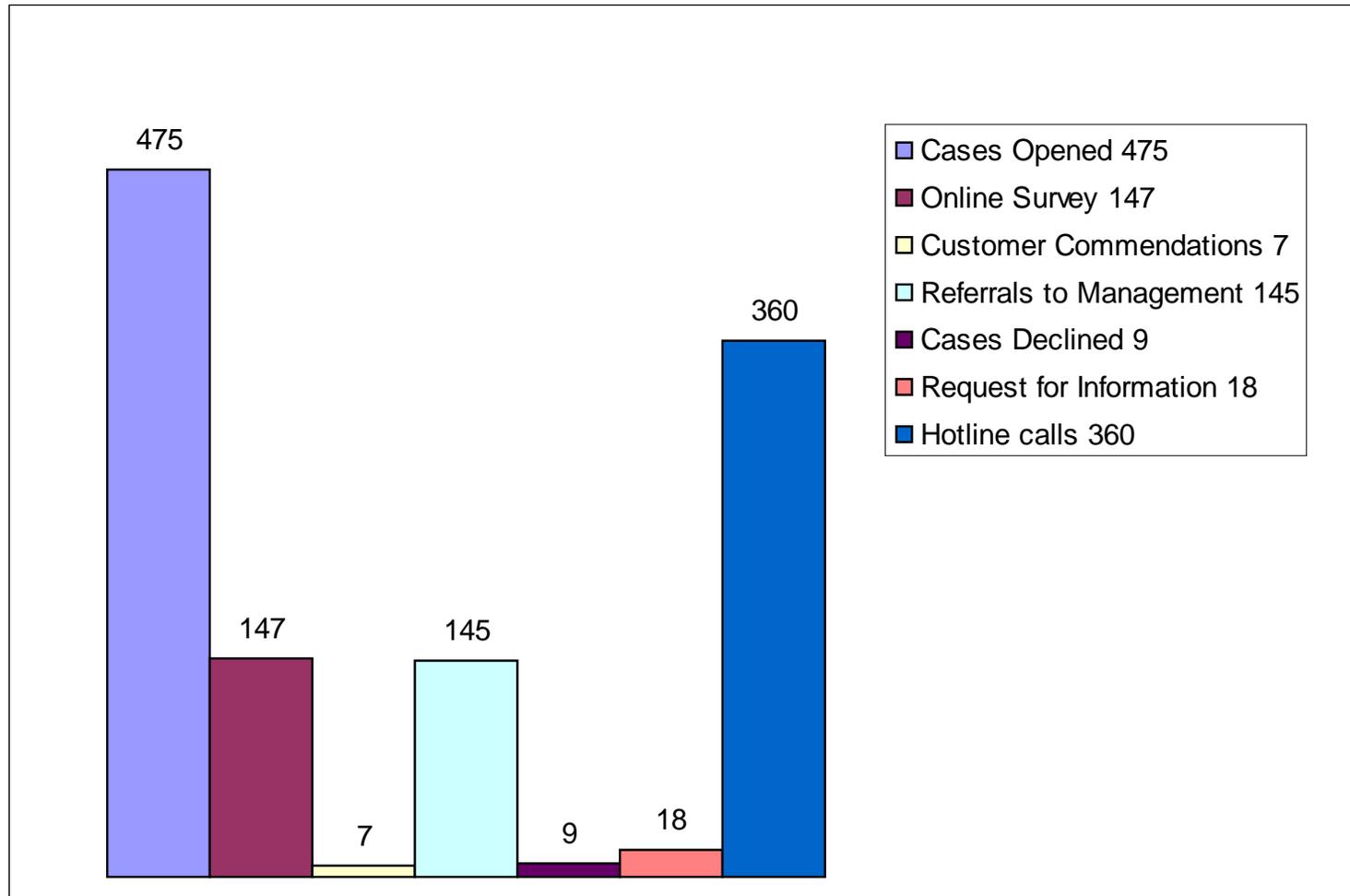
# Hotline-Nature of Allegations



# Source of Referrals



# 2008 TOTAL CONTACTS



## Look Ahead for 2009

- Completion of Risk Assessment/Process Mapping by Crowe Horwath—project done in conjunction with the Comptroller's Office

## Contact Information

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