

## Appendix C – ITS Stakeholder Telephone Interview Sample Script

\_\_\_\_\_, thank for taking the time today to participate in this telephone interview. It is crucial that we contact as many of the key stakeholders in Illinois' transportation network as possible to understand the overall needs from a statewide perspective.

First, Could I confirm the agency you are from. It is \_\_\_\_\_

To begin, I would like to ask some broad questions of you. *Note if they took the survey, I don't dwell on the first question.*

From your agencies perspective on the statewide transportation system for the state of Illinois, what do you feel are the most overall pressing needs or most critical areas that need attention in the next 5 to 10 years.

From your agencies perspective, what services do you provide that has interregional or statewide implications?

What systems do you have that provide these systems?

Are plans in place to enhance these current systems?

*Depending on the participant in the interview, need to ascertain individual ITS areas using the turbo question*

*ATMS – both arterial and freeway*

*ATIS – both regional and statewide*

*ATPS*

*Electronic Tolling – parking, toll, credentialing*

*CVO*

*EM – both disaster and incident*

*CMO -*

*Data*

*Communicaitons*

*Rural needs*